

## *Responsible gaming policy*

### *I. Introduction*

1. Gambling is a fun and exciting activity. But Getx also recognizes that it can have negative side effects on a minority of individuals. To mitigate these effects, Getx has established a comprehensive Responsible gaming policy to help ensure that the players can make informed and responsible decisions about their gambling.

### *II. Players' conduct*

1. Getx strongly recommends that all players keep the following in mind and avoid irresponsible gaming:

- consider gambling as an entertainment, not as a source of profit;
- set yourself time and budget limits;
- take breaks regularly;
- avoid chasing your losses;
- only gamble if you can afford to cover your losses;
- do not gamble under the influence of alcohol or drugs or if you have any mental problems;
- do not let gambling interfere with your daily responsibilities.

2. If you feel that you may have a gambling problem, Getx encourages you to seek help from specialized organizations that provide support and resources for individuals dealing with gambling addiction (Gamblers Anonymous, Gambling Therapy, GamCare). These organizations can offer guidance, counselling, and support to help you manage your gambling conduct.

### *III. Responsible gaming measures*

1. Getx is committed to a shared responsibility to ensure players gamble safely by offering measures which would help players restrict their gambling activity such as self-exclusion and cool down period.

2. By requesting a self-exclusion you will be restricted from gambling on the Website for a specific period of time. Players that are self-excluded from gaming activities on the Website cannot take part in any gaming activity for a period of at least 1 month. Players might request a longer period of self-exclusion.

3. Before requesting a self-exclusion period your balance account must be withdrawn.

4. If you wish to revoke yourself from the self-exclusion list, you might do so only after a period of 1 month has ended by sending a request to Getx's customer support. Getx reserves a right to refuse your request of revoke from the self-exclusion list at its own discretion without providing any reasons.

5. If you need a break from gaming on the Getx Website you might ask for a cool down period which lasts at least 24 hours. The cool down period is not a self-exclusion.

6. If needed you may ask for an extension of the cool down period.

#### *IV. Underage gambling*

1. It is illegal for anyone under the age of 18 to register an account on or access the Website. Getx strictly prohibits minors from registering or gaming and/or betting and requires new members to declare that they are over 18 years of age.

2. Getx takes all reasonable steps to prevent underage gamblers from accessing and using the Website's services, including the use of identity verification services to ensure that all players are eligible to play.

3. If you become aware that a minor accesses or uses the Website please report immediately to our customer support.

#### *V. Final provisions*

1. If you require further assistance or information regarding problem gambling, Getx's customer support. Getx can guide you to the appropriate resources and support networks.

2. Responsible gaming policy will be reviewed and updated on a regular basis to ensure appropriate measures, procedures and internal controls are in place.

3. This version of Responsible gaming policy was last updated on March 12, 2025.